

New Job Opportunity

Service Manager

Cooltherm has an exciting role available in the West Midlands region. As a service manager, you will lead our service and maintenance engineers as well as our subcontractors. Your experience in day to day management of your depot service engineers and co-ordinating your team, as well as report on any resource gaps will ensure that our team will run effectively. This is an exciting role as it gives you autonomy, responsibility and opportunities to develop yourself by being in close contact with key stakeholders of the HVAC industry, working with top of the range products.

About Cooltherm:

Cooltherm is a market leading air-conditioning and refrigeration company who provides products, technical backup service and maintenance across the UK. We use our in-house technology to provide quality maintenance to an existing item of plant or to design cutting edge new equipment from scratch with the latest green refrigerants. Our products are versatile, cost-effective and energy efficient. Great examples of our cutting edge technology products are the acclaimed Turbomiser magnetic oil free compressor and our new improved Circlemiser chiller. We are passionate about making a difference and we want you to join us in our journey!

What will you be doing?

- Day to day management of your depot service engineers
- Co-ordinate support teams by providing high-level technical support
- Maintain high level of delivery of service client requests
- Communicate daily with senior stakeholders to ensure that engineer's standards are being maintained and report all accidents and incidents.
- Generates new service and maintenance opportunities in the midlands area.
- Ensure all work activity is in line with company's H&S policy

What will you bring to the company?

- Excellent customer service and sales skills
- 5-10 years related industry experience
- Good comprehension of maintenance requirements of water chillers
- Understanding of SFG20
- Excellent leadership skills to enhance team productivity and standard of work
- Highly organised with the ability to manage several tasks at the same time, with the ability to prioritise workload efficiently and independently

What's in it for you?

- Salary up to £48,000 + bonus
- Promote from within culture
- Generous pension package
- Company laptop and phone
- Full training support
- Company vehicle provided

chillers – heat pumps – air conditioning – refrigeration